

2022

TELLURIDE MARSHAL'S DEPARTMENT ANNUAL REPORT



TABLE OF CONTENTS

1	A Message from Chief
2	The Department At a Glance
3	Recruitment Update
4	WestCO Dispatch
5	Reports & Call Volume
6-7	Crime in 2022
8	Use of Force
9	De-escalation, Training
10	School Resource Officer, Code Enforcement
11	Festivals
12-13	Community Outreach
14	Acknowledgements

A MESSAGE FROM CHIEF

It is my pleasure to provide you with the Telluride Marshal's Department 2022 Annual Report which provides an overview of the department's staffing, service demands, the status of crime and traffic in the community, and the impact of special events on services and budget. Overall, things seemed to get back to normal in 2022 as we came out of COVID restrictions. Our numbers are more consistent with pre-pandemic numbers with the exception in a few categories. Festivals returned to normal operations and capacity, and we all enjoyed a successful festival season. Recruitment and retention continue to be a challenge which is consistent with national trends. We continue to improve our relationship with the community and seek new and innovative ways to build positive relationships.



Chief Josh Comte
2022 Marshal's Department Annual Report

MARSHAL'S DEPARTMENT AT A GLANCE

The Telluride Marshals Department went into 2022 with a total of 11 Sworn positions. These positions include: 1 Chief Marshal, 2 Sergeants, and 8 sworn. Town Council allotted 1 additional Sergeant Position in the 2022 budget. Despite our best efforts, we were unable to fill the 3rd Sergeant position in 2022. During 2022, we also had 2 deputies leave our department. We were able to fill both these positions by sending one new hire to the police academy and hiring another early January of 2023. In early 2023, a Sergeant and another Deputy decided to move on from our department. Going into 2023, Town Council approved an additional Deputy Marshal position in lieu of a 3rd Code Enforcement bringing our total number of sworn to 13. We currently have 9 sworn.

Like many other law enforcement agencies nationwide, we are experiencing staffing challenges. These shortages have a significant impact on staff. Staff had to work additional shifts, often work by themselves, which can lead to a decrease in morale. Despite the shortages, we are not simply looking to fill the vacancies but are committed to finding the best fit for our department and community. At this point, we are down 2 Deputy Marshal positions and 2 Sergeant positions. We are actively recruiting for both with limited interest.

Position	Filled	Open
Chief Marshal	1	0
Patrol Sergeant	1	2
Deputy Marshal	6	2
School Resource Officer	1	0
Code Enforcement Officer	2	0
Administrative	2	0
TOTAL	13	4

Chief Josh Comte

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RECRUITMENT UPDATE

As previously mentioned, retention and recruitment continue to be a challenge not only for our department, but departments nationwide. We currently have 2 deputy marshal positions and 2 Patrol Sergeant positions open. For the Deputy Marshal Position, we have had these positions open since December of 2022. Since then, we have had 3 applicants. We opened the Sergeant position in January of 2023 and have had 2 applicants.

Working collaboratively with our HR Department and Communications team, we continue to seek new ways to recruit. We recently created a recruitment video for our department which has been widely viewed. We currently post job listings on various social media sites, newspapers throughout the State of Colorado as well as nationally, other online job postings and recruitment websites are also utilized.

Although we are down 4 positions, our staff remains committed to providing the highest level of service to our community. Staff is routinely asked to pick-up extra shifts and often work alone. They do this without complaint. Despite being short staffed, we are committed to finding the right fit for our department and community.



WESTCO DISPATCH

The Telluride Marshals Department utilizes Western Colorado Regional Dispatch (WestCo) for our dispatch services. WestCo, which is based in Montrose, Co currently oversees 21 agencies to include both law enforcement and Fire Departments. Recently, a “mountain channel” was created to streamline services to 5 law enforcement agencies from WestCo. These agencies include Telluride Marshals Department, Mountain Village Police Department, Ouray County Sheriff’s Office, Ouray Police Department, and Ridgway Marshals Office.



No. 01 – Staffing WestCo Dispatch

WestCo is experiencing the same recruitment and retention challenges as law enforcement. In 2022, WestCo, on average, had 16 of their 23 positions filled.



REPORTS & CALL VOLUME



No. 02 – Reported Calls

In 2022, the Telluride Marshals Department had 5,763 reported calls from Dispatch. This is down 8.98% from the previous year where we had 6,416. The 2022 number is still much higher than previous years (2020-4,376 calls and in 2019-4,402 calls). Although lower in 2022 than in 2021, it is evident that our call volume continues to remain high and higher demands are being placed on our personnel.



No. 03 – Reports

Additionally, in 2022, the Telluride Marshals Department took 491 reports. This is down from 2021, which was a 5 year high, at 521 reports. The number of reports taken in 2022 is the second highest in the last 5 years with the next highest occurring in 2018 at 415. Not only have our calls increased, but so have the number of reports. Each report is time consuming, thus taking a Deputy Marshal off patrol. Furthermore, many of the cases require extensive follow-up investigations which again takes time away from a Deputy patrolling. We do not have a dedicated Detective, so each Deputy is responsible for their own investigations.



CRIME IN 2022

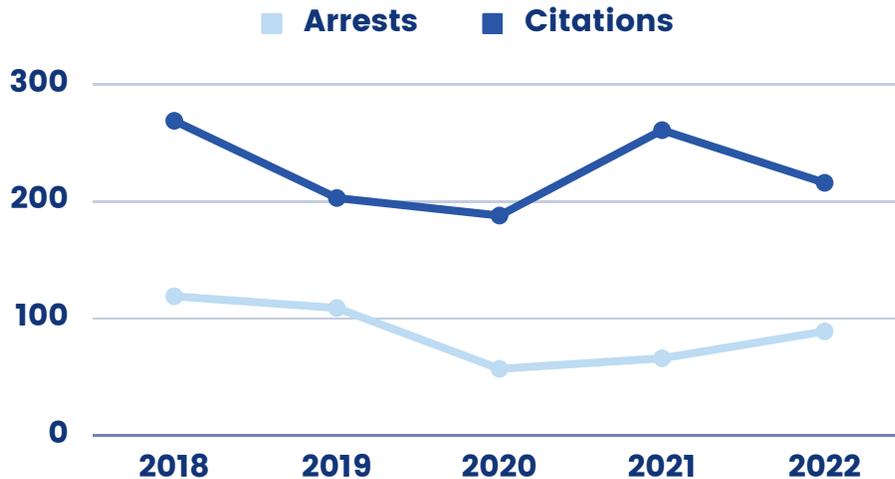
Overall, crime throughout the Town of Telluride has seen a marked increase year over year with some record highs and concerning trends as it pertains to assaults and hit and runs.

Crime Category	Total	Details
Assaults	25 (5-year high)	We saw a 5 year high in Assaults with 25, a significant jump from the previous year where we had 10 reported assaults. With this increase, 2022 marked the highest year of Crimes Against Persons.
Crimes Against Property	85 (2nd lowest in 5 years)	Crimes Against Property increased with 3 Burglaries (2 in 2021), and 23 Vandalisms (21 in 2021). We had 84 total Crimes Against Property which is the second lowest year in the past 5 years.
Crimes Against Society	121	Crimes Against Society increased with 121 incidents (106 in 2021) but we were still lower than pre-pandemic totals. The categories where we experienced increases include Disorderly Conduct (30), Drug Offenses (12), and Harassment (34).
Hit and Runs	16	We saw a significant increase in Hit and Runs in 2022 from previous years with 16 (3 in 2021). In some of these cases, vehicles struck pedestrians and fled the scene. In others, significant damage was caused to vehicles or property.



Arrests and Citations

Here's a quick look at trends for arrests and citations



89

Arrests in 2022

216

Citations issued in 2022

Arrests

In 2022, the Telluride Marshals Department arrested 89 individuals compared to 66 in 2021 and 57 in 2020. Although an increase from the previous two years, again the number of arrests was lower than pre-pandemic years of 2018 (119) and 2019 (109).

Citations

In 2022, a total of 216 citations were issued with 86 individuals being issued County/ State Citations and 130 individuals being issued citations into Municipal Court. This was lower than 2021 but higher than 2019 and 2020.

USE OF FORCE

In 2022, members of the Telluride Marshals Department had 3 reported Uses of Force. These three incidents included two Taser deployments and one pointing of departmental issued handgun at a suspect. All three were found to be within policy and appropriate.



300.1.1 Definitions

Deadly force - Force reasonably anticipated and intended to create a substantial likelihood of causing death or very serious injury.

Force - The application of physical techniques or tactics, chemical agents or weapons to another person. It is not a use of force when a person allows him/herself to be searched, escorted, handcuffed or restrained.



300.2 Policy

The use of force by law enforcement personnel is a matter of critical concern, both to the public and to the law enforcement community. Deputies are involved on a daily basis in numerous and varied interactions and, when warranted, may use reasonable force in carrying out their duties.

Deputies must have an understanding of, and true appreciation for, their authority and limitations. This is especially true with respect to overcoming resistance while engaged in the performance of law enforcement duties.

The Department recognizes and respects the value of all human life and dignity without prejudice to anyone. Vesting deputies with the authority to use reasonable force and to protect the public welfare requires monitoring, evaluation and a careful balancing of all interests.

DE-ESCALATION



We at the Telluride Marshals Department understand the value in De-Escalation and De-Escalation training. We currently have two deputy Marshals who have attended Crisis Intervention Training. This is an intensive 40-hour class where officers are taught how to effectively de-escalate crisis situations and recognize when someone may be in a mental health crisis. This training provides officers with the appropriate tools to safely resolve and de-escalate a situation. We have two additional deputies enrolled in this class in May. It is our goal to have every deputy marshal attend this class.

Furthermore, we have created a Crisis Intervention Program at our department. It is our goal to train on these techniques quarterly (as often as we train in defensive tactics and shooting).

TRAINING

Training remains a top priority for our staff. Over the past year, Telluride Marshals staff have attended a variety of training to better serve our community. In addition to sending staff to train, we brought in outside expert trainers for a 2-day Active Shooter training which was attended by all San Miguel County Law Enforcement agencies. We continue to work with our local first responders and Telluride School District officials on Active Shooter training.



Chief Josh Comte

2022 Marshal's Department Annual Report

SCHOOL RESOURCE OFFICER



During the 2022/2023 school year, our SRO, Deputy Moody, took 84 total reports. These 84 reports were broken down as follows: 16 property crimes (Theft, Accidents, Vandalism), 19 Personal Crimes (Harassment, Sex Assault, Child Abuse, Assault, Drugs, Alcohol, Tobacco) and 49 Information reports (Information, Welfare Checks, suspicious, 911 open lines).

We are proud of the working relationship we have with the Telluride School District and their continued support. Additionally, we continue to work with TSD Staff on Active Shooter training to include lockdown drills, tabletop scenarios, reunification plans/ training, and law enforcement response to active shooter.

CODE ENFORCEMENT

In 2022, Code Enforcement issued 1,582 parking citations, 180 warnings, and voided 37 citations. It should be noted for almost all of 2022, there was only 1 Code Enforcement Officer working for the Telluride Marshals Department. Deputies often assisted in parking enforcement when time allowed.

Citations & Parking	Total	% Change
Parking Citations	1,582	28.4% ▼
Warnings	180	13.2% ▲

FESTIVALS

In 2022, we had two major festivals in Town Park, Telluride Bluegrass and Blues and Brews. Everyone in attendance was in good spirits and well behaved. I am happy to report no arrests were made at either festival.

Staffing of these festivals is continuing to be a challenge. In years past, we were able to hire a dozen or so reserve officers to assist with the festival as well as calls in town. This past year, we were only able to get 7 reserve officers for each. Given our own staffing challenges, as well as the continued decrease in reserve officers, we are exploring different security options with Festival personnel going forward.



COMMUNITY OUTREACH

We continue to seek creative ways to engage with our community. In addition to continuing foot patrols and having a visible presence in the community, in 2022 we partnered with various community groups to help further these relationships.



Communities That Care (CTC)

In this program, we work with CTC and High School students and have monthly meetings, centered around athletics, to provide High School Students safe alternatives on Friday nights. These have been very well attended, with upwards of 40 people attending some events. We are continuing this in 2023 and looking to expand to two nights a month.



Coffee with a Cop

This is a community outreach program geared towards our Latinx and Immigrant community. This arose out of a need to establish positive relationships and dispel any rumors. These meetings are held monthly and have been well attended. These meetings have been very beneficial to all those who attend, and we are continuing these efforts into 2023.



Community Academy

We attempted to create a Community Academy in spring of 2023 however, due to a lack of interest, we cancelled. We are looking to try again in fall of 2023. Through this program, participants will gain instruction from TMO staff on the various roles and responsibilities of the members of the Telluride Marshals Department.

COMMUNITY OUTREACH

SELF DEFENSE FOR WOMEN



Women's Self Defense Class

This was a 2-part series and we had approx. 20 participants. Participants learned basic self-defense techniques. We want to thank our partners at the Mountain Village Police Department for assisting as well as Wilkinson Library and Telluride Education Foundation for supporting this class.



Ride Alongs

Provided community members opportunity to ride with Deputy Marshals. We have also had students shadow staff members for school projects.

Community Outreach is a key departmental goal as we continue to find creative new ways to engage with our community and build positive relationships.



ACKNOWLEDGEMENTS

I would like to thank the Town of Telluride Town Council, Town Manager Scott Robson, and the Telluride community for their continued support of the Telluride Marshals Department.

I would also like to thank Joyce Kimball for her efforts in compiling these statistics and data collection.

Thank you to the Telluride community for your continued involvement in making this incredibly special Town a safe place to live, work, and visit. We look forward to continuing our service in 2023.



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TELLURIDE MARSHAL'S DEPARTMENT
National Incident-Based Reporting System
2022 Crime Totals



5 Year NIBRS Crime Comparison

CRIMES AGAINST PERSONS	2018	2019	2020	2021	2022
Homicide	0	0	0	0	0
Forcible Rape	0	0	0	0	0
Assault	18	16	10	10	25
TOTAL	18	16	10	10	25
CRIMES AGAINST PROPERTY	2018	2019	2020	2021	2022
Robbery	2	0	0	1	1
Burglary	11	2	1	2	3
Theft	80	51	52	64	56
Auto Theft	5	1	0	1	1
Vandalism	17	31	34	21	23
TOTAL	113	85	87	89	84
CRIMES AGAINST SOCIETY	2018	2019	2020	2021	2022
Disorderly Conduct	18	24	25	14	30
Drug Offense	16	27	3	8	12
D.U.I.	17	11	6	14	11
Harassment	42	31	34	33	34
Liquor Violation	15	16	8	9	6
Trespass	31	29	21	28	28
TOTAL	139	138	97	106	121

Municipal Citations and Parking Tickets

County/State Citations	2019	2020	2021	2022	Parking Tickets	2019	2020	2021	2022
	102	57	63	86		2,653	687	2,209	1,582
Muni Citations	101	131	198	130	Voided	206	76	124	37
Total Citations	203	188	261	216	Warning	1,903	319	159	180
2022 Municipal Citation Breakdown: Traffic: 85 Animal: 28 Other: 17					TOTALS	4,762	1,082	2,492	1,799

5 Year NIBRS Comparison - ADULT Arrest Totals

(Does NOT include traffic arrests other than DUI. Does NOT include Juvenile arrests/referrals)

ARREST CATEGORY	2018	2019	2020	2021	2022
Crime Against Person / Property	22	20	12	16	33
Disorderly Conduct	18	16	9	10	8
Drug Offense	8	16	2	1	6
D.U.I.	17	11	6	14	11
Liquor Violation	8	10	7	1	1
Vandalism	2	2	4	1	5
Failure to Appear & All Other	46	36	17	23	25
TOTALS	119	109	57	66	89

Year to Year Comparison

INCIDENT TYPE	2021	2022
Assault	10	25
Burglary	2	3
Disorderly Conduct	14	30
Disturbances & Disturbing the Peace	162	151
Drugs	8	12
D.U.I.	14	11
Fraud / Forgery	29	26
Harassment	33	34
Juvenile Diversion Referrals	6	20
Liquor Violation	9	6
Motor Vehicle Theft	1	1
Sex Offense – Other	14	11
Suspicious Person / Circumstance	45	51
Theft	64	56
Traffic Accidents	115	121
Trespass	28	28
Vandalism	21	23

Case Report numbers per year*	2018	2019	2020	2021	2022
	415	409	306	521	491

*Case report numbers may be drawn for criminal reports, incidents, accidents, agency assists, etc.

APPENDIX B

2022 CAD* CALLS LOGGED

BY

INCIDENT TYPE



12 Most Frequent Radio and Telephone Calls through WESTCO Regional Dispatch Center

Year and % of Call Volume	2022	% of TOTAL Calls		2021
DIRECTED PATROL	959	16.64 %		890
TRAFFIC OFFENSE	531	9.21 %		826
SECURITY CHECKS	308	5.34 %		339
PHONE CALL REQUEST	295	5.11 %		386
911 CALLS **	295	5.11 %		284
LOST OR FOUND PROPERTY	269	4.66 %		381
PARKING PROBLEM	229	3.97 %		250
CITIZEN ASSIST	218	3.78 %		266
L.E. AGENCY ASSIST	180	3.12 %		182
FOOT PATROL	163	2.82 %		248
FIRE / EMS ASSIST	157	2.72 %		177
DISTURBANCE	151	2.62 %		162
SUBTOTAL of 2022 Top 12	3,755	65.15 %		4,278
TOTAL reported calls via Dispatch in 2022	5,763	8.98 % Decrease in CAD calls from 2021		6,416

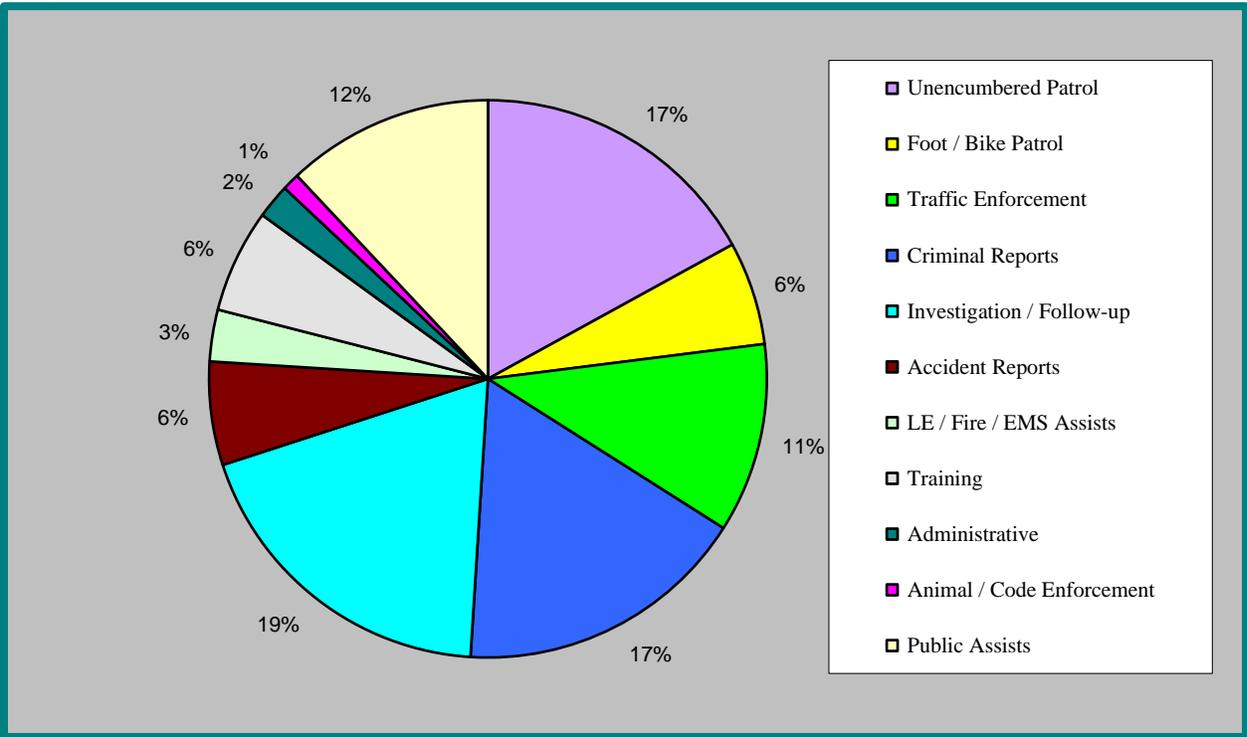
* CAD = Computer Aided Dispatch

** 911 Calls include 911 hang-ups, misdials, and open lines.

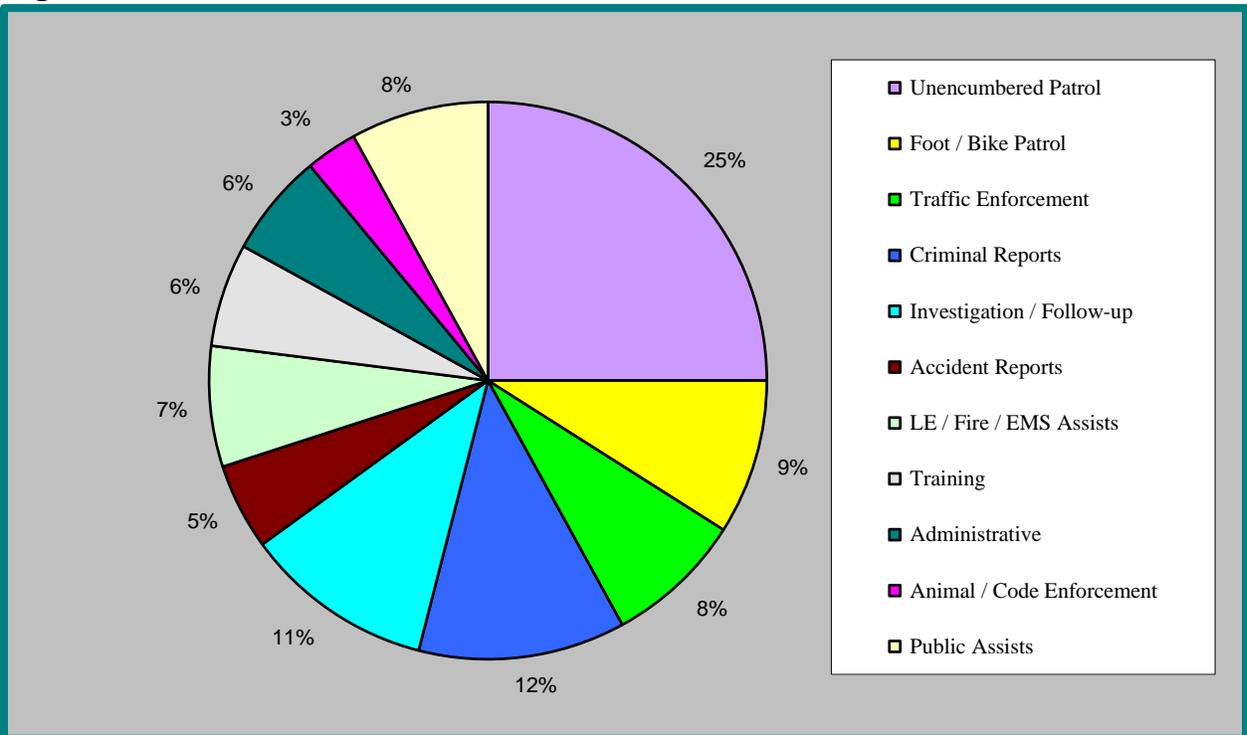
APPENDIX C

2022 DAILY FIELD ACTIVITY REPORT TIME STUDY

Day Shift



Night Shift



APPENDIX D



Telluride Marshal's Department Special Events 2022

The Town of Telluride enjoys over 40 scheduled special events per year. Smaller scale events require minor adjustments in personnel work schedules and/or the addition of extra-duty assignments to ensure the safety and welfare of the community. The large-scale events, on the other hand, require considerable planning and collaboration between several town departments, with the Marshal's Department drawing from a pool of reserve officers to supplement personnel demands. The two festivals that typically create the most significant demand for department resources are Bluegrass and Blues & Brews.

Major festival days in 2022 totaled 7, with an attendance level of approximately 71,515. A total of 14 Reserve Officers working 487 hours, Department staff working 507 regular and 209.5 overtime hours were required to provide the necessary law enforcement services for the two major events in 2022. Reserve Officer pay and department overtime costs totaled \$27,939.00. (See below chart).

2021	Bluegrass	Ride	Blues & Brews	Totals
Concert Days	4 days	N/A	3 days	7 days
Number in Attendance	46,497		25,018	71,515
# of Reserve Officers	7	N/A	7	14
Reserve hours worked	279		208	487
Cost of Reserves	\$ 9,765.00		\$ 7,280.00	\$ 17,045.00
Reg. hours TMO Staff	321	N/A	186	507
O.T. hours TMO Staff	82		127.50	209.50
O.T. costs TMO Staff *	\$ 4,264.00		\$ 6,630.00	\$ 10,894.00
Custodial Arrests	0	N/A	0	0

* The mean average overtime rate for TMO staff was estimated at \$52.00 per hour.