

TELLURIDEMARSHAL'SDEPARTMENT



2019 Annual Report

presented by

Chief Josh Comte

Memorandum

To: Town Manager Ross Herzog

From: Chief Josh Comte

Date: April 28th, 2020

Re: Telluride Marshal's Department 2019 Annual Report

It is my pleasure to present the Telluride Marshal's Department 2019 Annual Report which provides an overview of the department's staffing, service demands, the status of crime and traffic in the community and the impact of special events on services and our budget.

The Class "A" categories of offenses that constitute Violent Crime and serious Property Crimes saw a dramatic decrease from the previous year and was our lowest number in the previous five years. Property Crimes remain the highest number of these Class "A" crimes accounting for almost 77% of the total number but are still the lowest number in the past 5 years. Class "A" crimes are the more serious of offenses and include Homicide, Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft and Auto Theft. Please see Appendix A for further.

Class "B" offenses include Trespass, Disorderly Conduct, Harassment, Liquor Violations, Vandalism and Criminal Mischief, Drugs and Failure to Appear and All Other. In this category we saw an increase from 137 offenses in 2018 to 158 offenses in 2019.

In the area of arrests, 2019 saw the second lowest number of arrests made during the last 5 years with a total of 109. We saw increases in the number of arrests in Drugs (doubling from the previous year) and Alcohol Violations. We saw decreases in all the other categories with the most significant decreases coming from DUI and Failure to Appear/ All Other.

FBI Crime data for 2019 has not been released yet but we can look at the data from 2018. Nationally, violent crime saw a 3.3% decrease while property crimes decreased by 6.3%.

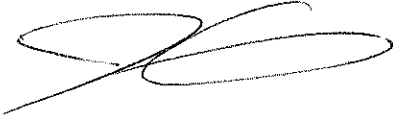
Calls for service, as recorded by our regional dispatch center WestCO, saw a 22.8% decrease from 2018, which was already down 5.7% from 2017. Calls for service include not only citizen requests for assistance, but proactive, officer initiated activity such as traffic and parking enforcement, building checks, citizen assists, and other circumstances discovered by officers while on patrol. Responding to community concerns accounts for most of our officers self-initiated activity with the focus being on quality of life issues for residents and visitors.

We enjoy a large number of special events in Telluride and we at the Marshal's Department understand the importance of these large scale events. In order to provide a safe environment for visitors, festival attendees, and be able to respond to calls for service takes a great effort in staffing by the Marshal's Department. We rely heavily on reserve officers to supplement our staff in order provide a safe and fun festival experience. The 2019 festival calendar was a busy season for the TMO.

We at the Telluride Marshal's Department would like to thank Mayor Delanie Young, the members of Town Council, Town Manager Ross Herzog, and the citizens of Telluride for their continued support over the previous year.

We will continue to work with, and serve, the community, protect the constitutional rights of all citizens, and defend the quality of life enjoyed in Telluride.

Respectfully submitted,

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the left.

Chief Josh Comte

Telluride Marshal's Department

*Thank you to Joyce Kimball for her hard work and dedication in compiling the crime data presented in the report.

** Thank you to Chief Kolar for all his work in leading this Department for the last 25 years and having record low numbers in Class "A" offenses.

CRIME, TRAFFIC, and PARKING in TELLURIDE



Calls for service handled by our dispatch center decreased from 5,699 in 2018 to 4,402 in 2019. This was the third year in a row that we have seen a reduction in calls for service received by our dispatch center.

As noted in Appendix A, the combined Class “A” categories of Violent Crime and Property Crime saw approximately a 77% decrease from the 2018 numbers. In 2018 our total number was 116 which dropped to 70 cases in 2019. This number was also the lowest in the last 5 years and was more than half of the 5 year high which occurred in 2015 with 163 cases. The highest number was Theft, accounting for 51 out of the 70 cases between the two categories.

When looking at arrests made for both Class “A” and Class “B” offenses, the number again decreased slightly from 2018 and was the second lowest arrest total in the last 5 years.

Case reports completed for the year were fairly consistent with 2017 (413) and 2018 (415) numbers with 409 case reports taken. Again, this was a 5 year low in case reports pulled.

Accident reports saw a large increase from 2018. In 2018 TMO took 99 Traffic Accident reports which was a decrease from the 130 in 2017. In 2019, TMO took 151 Traffic Accident reports.

The 2019 summer festival season continued to demand our full attention as each of the larger events, Bluegrass, July 4th, the Ride Festival, Film Festival, and Blues and Brews concerts continue to draw near sell-out crowds. Additional staff is hired to assist in managing these larger events and a considerable amount of time and effort is expended in attempting to obtain these resources and prepare for the events.

As a member of the 7th Judicial District Critical Incident Investigation Team, we continue to participate in the investigation of officer-involved shootings that occur in the area. On average, the team is called out at least once a year to investigate critical incidents in our judicial district.

For the majority of 2019, we had two Code Enforcement Officers, both of which were fairly new to the Department. A third was hired in late 2019. Previously, we had a position of lead code enforcement officer whose primary duties consist of animal control enforcement responsibilities, which was a concern in previous years. In 2019 we went away from a lead code enforcement officer and evenly assigned duties across the board and provided both code enforcement officers with training in animal control. Additionally, in 2019 we signed a new contract with the Animal Hospital of Telluride to handle animal shelter services for TMO. We completed an Intergovernmental Agreement with the San Miguel County Sheriff’s Department in which we would handle and assist them in animal control issues.

In 2019 we were handling animal impounds for San Miguel County and Mountain Village. During this period, we saw dramatic decrease in animal impounds. In 2018 we handled a total of 38 animal impounds and in 2019 we handled a total of 4.

As a tourist destination, the Telluride Marshal's Department maintains the philosophy that public education in regard to traffic, municipal ordinances, and parking regulations is the first level of enforcement in most circumstances. Issuing verbal and written warnings provides the officer the opportunity to inform and educate the community and visitors of ordinances specific to Telluride in a non-punitive manner. However, responding to public concerns about traffic complaints and other public nuisance issues, officers issued a total of 203 county and municipal citations, and 4,762 parking tickets during the year. It should be noted that almost 40% of the parking citations issued were warnings.

In an effort to work with the community, Directed Patrol remains a priority for the department when not responding to calls for service. Directed patrols place deputies in designated geographic areas in response to citizen complaints. These complaints can range from traffic related issues to criminal and nuisance related activity.

In collaboration with the Telluride R1 School District, the Marshal's Department was able to provide School Resource Officer training to our investigator allowing her to spend more time on the high school campus. The school has accommodated this by providing a workspace for her during her time on campus. Due to unfilled vacancies in the Department, the time devoted to the school has diminished over the year as she has been asked to assist in patrol functions, investigations, and as a school resource officer. This is an area we hope to improve in 2020.

In conclusion, it is important to point out that raw statistical data provides only a partial picture of crime taking place in our community and it is sometimes difficult to fully understand how the data relates to increases or decreases in population, or to the number of people visiting and transiting the area. Appendix A provides an historic overview of crime statistics as they relate to the Town of Telluride.

It should also be noted that human behavior does not recognize geographic or jurisdictional boundaries and any town, regardless of its size, has the potential of experiencing crime. Fortunately, our overall crime numbers remain low, and through a continued partnership with the community, we can work together to provide a high level of public safety.

CALLS FOR SERVICE



The Computer Aided Dispatch (CAD) system managed by the Western Colorado Regional Dispatch Center (WestCO) compiles data regarding calls for service; any situation that requires a deputy marshal and/or code enforcement response. Calls for service include citizen requests for assistance of the Telluride Marshal's Department, officer initiated activity called into dispatch by deputy marshals and code enforcement, or call assigned by the Marshal's Department. CAD calls received from January 1, 2019 to December 31, 2019 totaled 4,402, a 22.8% decrease in activity. (See Appendix B).

The top twelve types of calls handled by the Marshal's Department in 2019 were the following:

- 1) Directed Patrol
- 2) Phone Call Requests
- 3) Traffic Violation
- 4) Fire/EMS Assist
- 5) Municipal Code Violation
- 6) Parking Problem
- 7) L.E. Agency Assist
- 8) Traffic Accident
- 9) Lost or Found Property
- 10) Impounded Vehicle
- 11) Citizen Assist
- 12) 911 Calls

Calls for service only provide a snapshot of officer activity throughout the work shift. Our deputies routinely engage in unencumbered patrol, traffic enforcement, bar checks, building checks, foot patrols, crowd management, and involvement in community service events that don't often get logged by dispatch. Deputies are frequently the first point of contact for citizens who require help or as a resource for non-crime related referrals.

In past years, the Daily Field Activity Report (DFAR) Time Study showed differences between day and night shifts in how they spent their time. Previously, the typical day shift patrol will differ drastically from that of night shift due to the nature of calls handled, the time available for officer initiated activity

and directed patrol, and the number of patrol deputies assigned per shift. The day shift deputy investigates a higher percentage of criminal reports due to the delayed discovery and/or reporting of crimes until business hours, the increased commuter/ visitor population during the shift, more cars involved in traffic accidents, and the opportunity to further investigate reports during the day.

Day shift deputies are also tasked with more administrative duties such as vehicle and equipment maintenance. More time dedicated to activity such as criminal investigations and administrative responsibilities allows less unencumbered time for officer initiated activity such as traffic enforcement and foot patrol.

In 2019, the two shifts were much more equal in how they accounted for their time. The two largest categories for both shifts were unencumbered patrol and traffic enforcement. On day shift, these two categories accounted for 33% while on night shift they accounted for 42%. An area where there was some difference was on Investigation/ Follow-up. On day shift this accounted for 13% of their time while it only accounted for 8% of the time for night shift.

Night shift tends to have more in-progress calls requiring additional personnel in order to safely respond and provide the necessary backup. More patrol deputies on the night shift allow for increased officer initiated activity and directed patrol. Appendix "C", the 2019 DFAR Time Study, provides a sample breakdown of the time dedication of a patrol deputy on day shift and night shift.

APPENDIX A

TELLURIDE MARSHAL'S DEPARTMENT
2019 CRIME TOTALS



5 Year Class "A" UCR Crime Comparison

VIOLENT CRIME	2015	2016	2017	2018	2019
Homicide	0	0	0	0	0
Forcible Rape	2	0	0	0	0
Robbery	0	0	0	2	0
Assault	23	20	13	18	16
TOTAL	25	20	13	20	16
PROPERTY CRIME	2015	2016	2017	2018	2019
Burglary	13	11	2	11	2
Theft	112	86	86	80	51
Auto Theft	13	7	1	5	1
TOTAL	138	104	89	96	54
TOTALS CLASS "A" CRIME	163	124	102	116	70

5 Year Class "B" UCR Crime Comparison

CLASS "B" OFFENSES	2015	2016	2017	2018	2019
Trespass	60	36	23	31	29
Disorderly Conduct	30	28	17	18	24
Harassment	52	38	27	42	31
Alcohol Violation (Not DUIs)	26	28	8	15	16
Vandalism	43	44	21	17	31
Drug Offense	12	13	10	16	27

5 Year Comparison - Class A & B Adult ARREST Totals (Does not include Juvenile arrests)

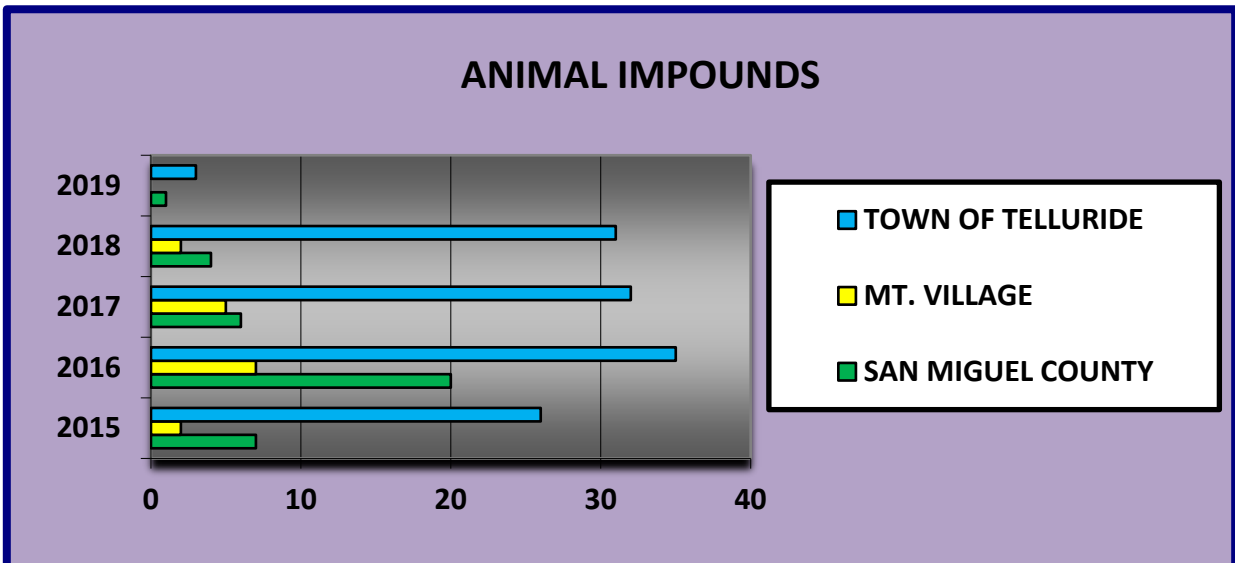
CLASS "A & B" ARRESTS	2015	2016	2017	2018	2019
All Class A (Assault, Theft, etc.)	20	22	14	20	18
D.U.I.	37	83	32	17	11
Disorderly Conduct	19	15	12	18	16
Alcohol Violation	6	4	5	8	10
Vandalism	1	6	0	2	2
Drugs	6	13	8	8	16
Failure to Appear & All Other	31	36	30	46	36
TOTALS	120	179	101	119	109

Case Report #'s drawn for year	597	506	413	415	409
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Case report numbers may be drawn for criminal reports, incidents, accidents, agency assists, detox holds, etc.

INCIDENT TYPE	2018	2019
Alcohol Violation	15	16
Assault	18	16
Burglary	11	2
D.U.I.	17	11
Detox Holds	14	1
Disorderly Conduct	18	24
Disturbances & Disturbing the Peace	170	119
Drugs	16	27
Juvenile Diversion Referrals	14	11
Motor Vehicle Theft	5	1
Sex Offense – Other	8	8
Suspicious Person / Circumstance	72	67
Theft	80	51
Traffic Accidents	99	151
Trespass	31	29
Vandalism	17	31

County/State Citations	2016	2017	2018	2019	Parking Tickets	2016	2017	2018	2019
	164	84	116	102		4,111	4,964	5,502	2,653
Muni Citations	289	207	153	101	Voided	153	343	258	206
Total Citations	453	291	269	203	Warning	2,720	5,301	5,016	1,903
2019 Municipal Citation Breakdown:									
Traffic: 53 Animal: 23 Other: 25					TOTALS	6,984	10,608	10,776	4,762



ANIMAL IMPOUNDS	2015	2016	2017	2018	2019
Town of Telluride	26	35	32	31	3
Mtn. Village	2	7	5	3	0
San Miguel County	7	20	6	4	1
TOTALS	35	62	43	38	4

APPENDIX B

2019 CAD* CALLS LOGGED

BY

INCIDENT TYPE



12 Most Frequent Radio and Telephone Calls
with WESTCO Regional Dispatch Center

Year and % of Call Volume	2019	% of TOTAL Calls Rcvd.		2018
DIRECTED PATROL	488	11.1 %		937
PHONE CALL REQUEST	465	10.6 %		430
TRAFFIC VIOLATION	450	10.2 %		633
FIRE / EMS ASSIST	323	7.3 %		171
MUNICIPAL CODE VIOLATION	235	5.3 %		211
PARKING PROBLEM	196	4.5 %		109
L.E. AGENCY ASSIST	170	3.9 %		232
TRAFFIC ACCIDENT	151	3.4 %		99
LOST OR FOUND PROPERTY	149	3.4 %		129
IMPOUNDED VEHICLE	146	3.3 %		91
CITIZEN ASSIST	141	3.2 %		120
911 CALLS **	122	2.8 %		44
SUBTOTAL of TOP 12	3,036	69 %		3,479
TOTAL reported calls via Dispatch in 2019	4,402	22.8 % Decrease in CAD calls from 2018		5,699

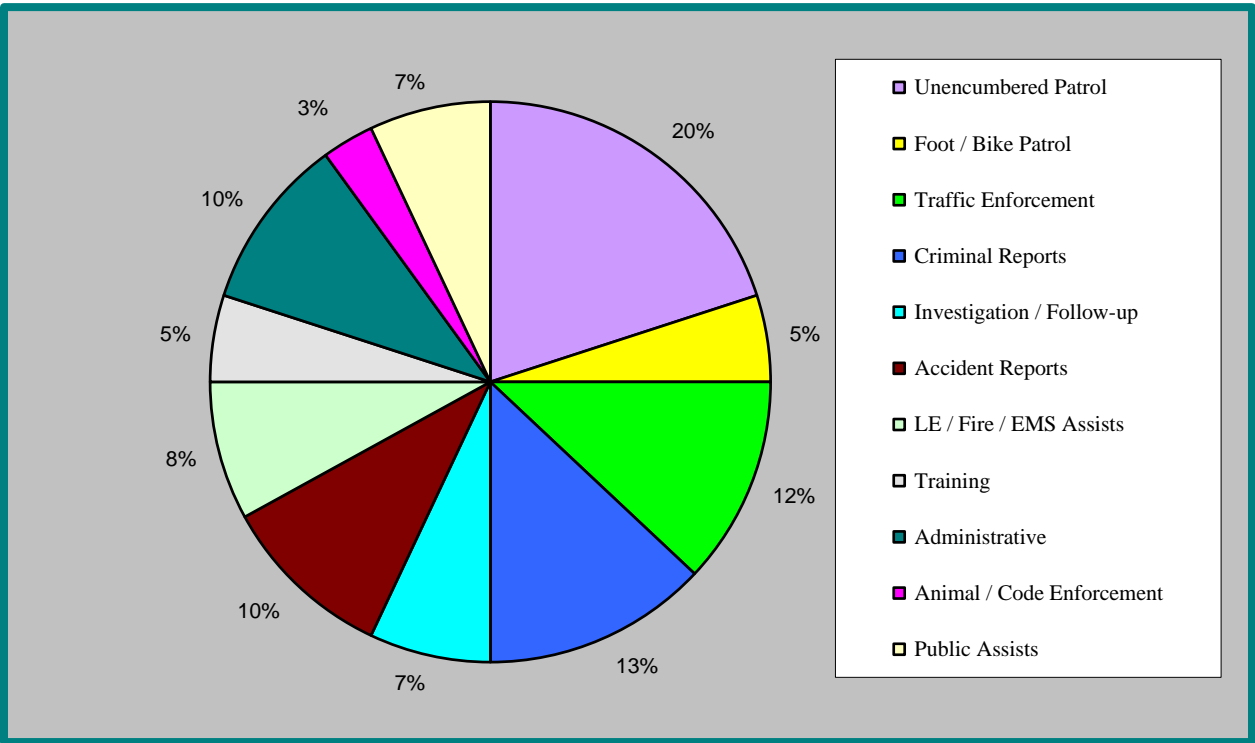
* CAD = Computer Aided Dispatch

** 911 Calls include 911 hang-ups, misdials and open lines.

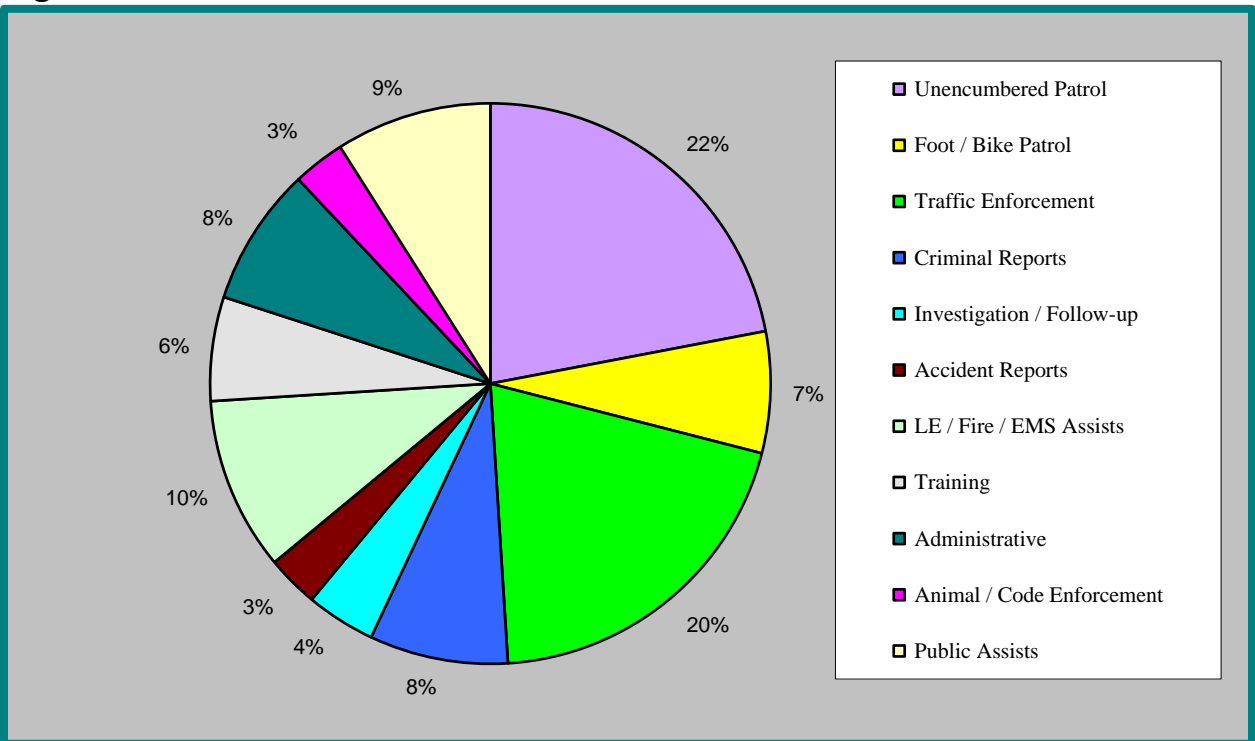
APPENDIX C

2019 DAILY FIELD ACTIVITY REPORT TIME STUDY

Day Shift



Night Shift



APPENDIX D



Telluride Marshal's Department Special Events

The Town of Telluride enjoys over 40 scheduled special events per year. Smaller scale events require minor adjustments in personnel work schedules and/or the addition of extra-duty assignments to ensure the safety and welfare of the community. The large-scale events, on the other hand, require considerable planning and collaboration between several town departments, with the Marshal's Department drawing from a pool of reserve officers to supplement personnel demands. The three festivals that create the most significant demand on department resources are Bluegrass, the Ride and Blues & Brews.

Major festival days in 2019 totaled 10, with an attendance level of approximately 90,134. A total of 40 Reserve Officers working 1,309 hours, department staff working 700 regular and 427.25 overtime hours were required to provide the necessary law enforcement services for the three major events in 2019. Reserve officer pay and department overtime costs totaled \$59,070.50 (See below chart).

2019	Bluegrass	RIDE	Blues & Brews	Totals
Concert Days	4 days	3 days	3 days	10 days
Number in Attendance	44,761	19,266	26,107	90,134
# of Reserve Officers	15	14	11	40
Reserve hours worked	596	395	318	1,309
Cost of Reserves	\$ 17,880.00	\$ 13,825.00	\$ 11,130.00	\$42,835.00
Reg. hours TMO Staff	261	193	246	700
O.T. hours TMO Staff	207.25	128	92	427.25
O.T. costs TMO Staff *	\$ 7,875.50	\$ 4,864.00	\$ 3,496.00	\$ 16,235.50
Arrests	4	10	0	14
Detox /Protective Custody	0	0	0	0

The mean average overtime rate for TMO staff was calculated at \$38.00 per hour. The TMO had 1 code enforcement and 3 sworn officer vacancies during the 2019 summer festival season.